

**PARKINSON'S<sup>UK</sup>**  
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# Parkinson's UK Terms and Conditions

## Contents

1. Interpretation
2. Basis of contract
3. Supply of Goods
4. Delivery of Goods
5. Supply of Services
6. Customer remedies
7. Customer's obligations
8. Charges and payment
9. Intellectual property rights
10. Indemnity
11. Insurance
12. Confidentiality
13. Termination
14. Consequences of termination
15. Force majeure
16. General

Schedule 1.

1. Mandatory Policies
-

## 1. INTERPRETATION

The following definitions and rules of interpretation apply in this agreement.

### 1.1 Definitions:

**Business Day:** a day other than a Saturday, Sunday or public holiday in England, when banks in London are open for business.

**Commencement Date:** has the meaning given in [Clause 2.2](#).

**Conditions:** these terms and conditions as amended from time to time in accordance with [Clause 16.8](#).

**Contract:** the contract between the Customer and the Supplier for the supply of Goods and/or Services in accordance with these Conditions comprising these Conditions and the Order including any related Goods Specification and/or Services Specification, and includes any document referencing these Conditions.

**Control:** has the meaning given in section 1124 of the Corporation Tax Act 2010, and the expression **change of control** shall be construed accordingly.

**Customer:** Parkinson's UK which is the operating name of the Parkinson's Disease Society of the United Kingdom, a company limited by guarantee and registered in England and Wales (00948776) and a charity registered in England and Wales (258197) and in Scotland (SC037554), with registered office at 215 Vauxhall Bridge Road, London SW1V 1EJ; and also includes its subsidiaries from time to time.

**Customer Materials:** has the meaning set out in [Clause 5.3\(j\)](#).

**Deliverables:** all documents, products and materials developed by the Supplier or its agents, contractors and employees as part of or in relation to the Services in any form or media, including drawings, maps, plans, diagrams, designs, pictures, computer programs, data, specifications and reports (including drafts).

**Goods:** the goods (or any part of them) set out in the Order.

**Goods Specification:** any specification for the Goods, including any related plans and drawings that are agreed in writing by the Customer and the Supplier.

**Intellectual Property Rights:** patents, utility models, rights to inventions, copyright and neighbouring and related rights, moral rights, trade marks, service marks, business names and domain names, rights in get-up and trade dress, goodwill and the right to sue for passing off or unfair competition, rights in designs, rights in computer software, database rights, rights to use, and protect the confidentiality of, confidential information (including know-how and trade secrets), and all other intellectual property rights, in each case whether registered or unregistered and including all applications and rights to apply for and be granted, renewals or extensions of, and rights to claim priority from, such rights and all similar or equivalent rights or forms of protection which subsist or will subsist now or in the future in any part of the world.

**Mandatory Policies:** the Customer's business policies and codes listed in the Schedule.

**Order:** the Customer's order for the supply of Goods and/or Services, as set out in the Customer's purchase order or any other document referencing these Conditions.

**Services:** the services, including any Deliverables, to be provided by the Supplier under the Contract as set out in the Service Specification.

**Service Specification:** any specification for the Services, including any related plans and drawings and Deliverables that is agreed in writing by the Customer and the Supplier.

**Supplier:** the person or firm from whom the Customer purchases Goods and/or Services.

## 1.2 Interpretation:

(a) A **person** includes a natural person, corporate or unincorporated body (whether or not having separate legal personality).

(b) A reference to a party includes its successors and permitted assigns.

(c) A reference to a statute or statutory provision is a reference to it as amended or re-enacted. A reference to a statute or statutory provision includes all subordinate legislation made under that statute or statutory provision.

(d) Any words following the terms **including, include, in particular, for example** or any similar expression shall be construed as illustrative and shall not limit the sense of the words, description, definition, phrase or term preceding those terms.

(e) A reference to **writing** or **written** includes email.

## 2. BASIS OF CONTRACT

2.1 The Order constitutes an offer by the Customer to purchase Goods and/or Services from the Supplier in accordance with these Conditions.

2.2 The Order shall be deemed to be accepted on the earlier of:

(a) the Supplier issuing written acceptance of the Order; or

(b) any act by the Supplier consistent with fulfilling the Order, at which point and on which date the Contract shall come into existence (**Commencement Date**).

2.3 These Conditions apply to the Contract to the exclusion of any other terms that the Supplier seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.

2.4 All of these Conditions shall apply to the supply of both Goods and Services except where the application to one or the other is specified.

## 3. SUPPLY OF GOODS

**3.1** The Supplier shall ensure that the Goods shall:

- (a)** correspond with their description and any applicable Goods Specification;
- (b)** be of satisfactory quality (within the meaning of the Sale of Goods Act 1979) and fit for any purpose held out by the Supplier or made known to the Supplier by the Customer, expressly or by implication, and in this respect the Customer relies on the Supplier's skill and judgement;
- (c)** where they are manufactured products, be free from defects in design, materials and workmanship and remain so for 12 months after delivery; and
- (d)** comply with all applicable statutory and regulatory requirements relating to the manufacture, labelling, packaging, storage, handling and delivery of the Goods.

**3.2** The Supplier shall ensure that at all times it has and maintains all the licences, permissions, authorisations, consents and permits that it needs to carry out its obligations under the Contract in respect of the Goods.

**3.3** The Customer may inspect and test the Goods at any time before delivery. The Supplier shall remain fully responsible for the Goods despite any such inspection or testing and any such inspection or testing shall not reduce or otherwise affect the Supplier's obligations under the Contract.

**3.4** If following such inspection or testing the Customer considers that the Goods do not comply or are unlikely to comply with the Supplier's undertakings at [Clause 3.1](#), the Customer shall inform the Supplier and the Supplier shall immediately take such remedial action as is necessary to ensure compliance.

**3.5** The Customer may conduct further inspections and tests after the Supplier has carried out its remedial actions.

## **4. DELIVERY OF GOODS**

**4.1** The Supplier shall ensure that:

- (a)** the Goods are properly packed and secured in such manner as to enable them to reach their destination in good condition;
- (b)** each delivery of the Goods is accompanied by a delivery note which shows the date of the Order, the Order number (if any), the type and quantity of the Goods (including the code number of the Goods (where applicable)), special storage instructions (if any) and, if the Goods are being delivered by instalments, the outstanding balance of Goods remaining to be delivered; and
- (c)** it states clearly on the delivery note any requirement for the Customer to return any packaging material for the Goods to the Supplier. Any such packaging material shall only be returned to the Supplier at the cost of the Supplier.

**4.2** The Supplier shall deliver the Goods:

**(a)** on the date specified in the Order or, if no such date is specified, then within a reasonable time following the date of the Order having regard to all circumstances;

**(b)** to the Customer's premises at the 215 Vauxhall Bridge Road, London, SW1V 1EJ or such other location as is set out in the Order or as instructed by the Customer before delivery (**Delivery Location**); and

**(c)** during the Customer's normal hours of business on a Business Day, or as instructed by the Customer.

**4.3** Delivery of the Goods shall be completed on the completion of unloading of the Goods at the Delivery Location.

**4.4** If the Supplier:

**(a)** delivers less than 95% of the quantity of Goods ordered, the Customer may reject the Goods; or

**(b)** delivers more than 105% of the quantity of Goods ordered, the Customer may at its sole discretion reject the Goods or the excess Goods,

and any rejected Goods shall be returnable at the Supplier's risk and expense. If the Supplier delivers more or less than the quantity of Goods ordered, and the Customer accepts the delivery, the Supplier shall make a pro rata adjustment to the invoice for the Goods.

**4.5** The Supplier shall not deliver the Goods in instalments without the Customer's prior written consent. Where it is agreed that the Goods are delivered by instalments, they may be invoiced and paid for separately. However, failure by the Supplier to deliver any one instalment on time or at all or any defect in an instalment shall entitle the Customer to the remedies set out in [Clause 6.1](#).

**4.6** Title and risk in the Goods shall pass to the Customer on completion of delivery.

## **5. SUPPLY OF SERVICES**

**5.1** The Supplier shall from the Commencement Date or the date set out in the Order, whichever is the sooner, and for the duration of the Contract supply the Services to the Customer in accordance with the terms of the Contract.

**5.2** The Supplier shall meet any performance dates for the Services specified in the Order or that the Customer reasonably notifies to the Supplier.

**5.3** In providing the Services, the Supplier shall:

**(a)** co-operate with the Customer in all matters relating to the Services, and comply with all reasonable instructions of the Customer;

- (b) perform the Services with all reasonable care, skill and diligence in accordance with best practice in the Supplier's industry, profession or trade;
- (c) use personnel who are suitably skilled and experienced to perform tasks assigned to them, and in sufficient number to ensure that the Supplier's obligations are fulfilled in accordance with the Contract;
- (d) ensure that the Services and Deliverables will conform with all descriptions and specifications set out in the Service Specification, and that the Deliverables shall be fit for any purpose that the Customer makes known to the Supplier;
- (e) provide all equipment, tools and vehicles and such other items as are required to provide the Services;
- (f) use high quality goods, materials, standards and techniques, and ensure that the Deliverables, and all goods and materials supplied and used in the Services or transferred to the Customer, will be free from defects in workmanship, installation and design;
- (g) obtain and at all times maintain all licences and consents which may be required by the Supplier for the provision of the Services;
- (h) comply with all applicable laws, regulations, regulatory policies, guidelines or industry codes which may apply to the provision of the Services, and with the Mandatory Policies;
- (i) observe all health and safety rules and regulations and any other security requirements that apply at any of the Customer's premises as notified by the Customer to the Supplier from time to time;
- (j) hold all materials, equipment and tools, drawings, specifications and data supplied by the Customer to the Supplier (**Customer Materials**) in safe custody at its own risk, maintain the Customer Materials in good condition until returned to the Customer, and not dispose or use the Customer Materials other than in accordance with the Customer's written instructions or authorisation;
- (k) not do or omit to do anything which may cause the Customer to lose any licence, authority, consent or permission upon which it relies for the purposes of conducting its business, and the Supplier acknowledges that the Customer may rely or act on the Services; and
- (l) comply with any additional specific obligations as set out in the Service Specification.

## **6. CUSTOMER REMEDIES**

**6.1** If the Supplier fails to deliver the Goods and/or perform the Services by the applicable date, the Customer shall, without limiting or affecting other rights or remedies available to it, have one or more of the following rights:

- (a) to terminate the Contract with immediate effect by giving written notice to the Supplier;
- (b) to refuse to accept any subsequent performance of the Services and/or delivery of the

Goods which the Supplier attempts to make;

(c) to recover from the Supplier any costs incurred by the Customer in obtaining substitute goods and/or services from a third party;

(d) to require a refund from the Supplier of sums paid in advance for Services that the Supplier has not provided and/or Goods that it has not delivered; and

(e) to claim damages for any additional costs, loss or expenses incurred by the Customer which are in any way attributable to the Supplier's failure to meet such dates.

**6.2** If the Goods are not delivered by the applicable date, the Customer may, at its option, claim or deduct a reasonable percentage of the price of the Goods for each week's delay in delivery by way of liquidated damages, up to a maximum of 20% of the total price of the Goods. If the Customer exercises its rights under this [Clause 6.2](#) it shall not be entitled to any of the remedies set out in [Clause 6.1](#) in respect of the Goods' late delivery.

**6.3** If the Supplier has delivered Goods that do not comply with the undertakings set out in [Clause 3.1](#), then, without limiting or affecting other rights or remedies available to it, the Customer shall have one or more of the following rights, whether or not it has accepted the Goods:

(a) to terminate the Contract with immediate effect by giving written notice to the Supplier;

(b) to reject the Goods (in whole or in part) whether or not title has passed and to return them to the Supplier at the Supplier's own risk and expense;

(c) to require the Supplier to repair or replace the rejected Goods, or to provide a full refund of the price of the rejected Goods;

(d) to refuse to accept any subsequent delivery of the Goods which the Supplier attempts to make;

(e) to recover from the Supplier any expenditure incurred by the Customer in obtaining substitute goods from a third party; and

(f) to claim damages for any additional costs, loss or expenses incurred by the Customer arising from the Supplier's failure to supply Goods in accordance with [Clause 3.1](#).

**6.4** These Conditions shall extend to any substituted or remedial services and/or repaired or replacement goods supplied by the Supplier.

**6.5** The Customer's rights under the Contract are in addition to its rights and remedies implied by statute and common law.

## **7. CUSTOMER'S OBLIGATIONS**

**7.1** The Customer shall:

(a) provide the Supplier with reasonable access at reasonable times to the Customer's

premises and relevant personnel for the purpose of providing the Services;

**(b)** provide such necessary information for the provision of the Services as the Customer has and the Supplier may reasonably request; and

**(c)** comply with any additional specific obligations as set out in the Service Specification.

## **8. CHARGES AND PAYMENT**

**8.1** The price for the Goods:

**(a)** shall be the price set out in the Order, or if no price is quoted, the price set out in the Supplier's published price list in force at the Commencement Date; and

**(b)** shall be inclusive of the costs of packaging, insurance and carriage of the Goods. No extra charges shall be effective unless agreed in writing and signed by the Customer.

**8.2** The charges for the Services shall be set out in the Order, and shall be the full and exclusive remuneration of the Supplier in respect of the performance of the Services. Unless otherwise agreed in writing by the Customer, the charges shall include every cost and expense of the Supplier directly or indirectly incurred in connection with the performance of the Services.

**8.3** In respect of the Goods, the Supplier shall invoice the Customer on or at any time after completion of delivery. In respect of Services, the Supplier shall invoice the Customer on completion of the Services or as set out in the Services Specification. Each invoice shall include such supporting information required by the Customer to verify the accuracy of the invoice, including but not limited to the relevant purchase order number.

**8.4** In consideration of the supply of Goods and/or Services by the Supplier, the Customer shall pay the invoiced amounts within 30 days of the date of a correctly rendered invoice to a bank account nominated in writing by the Supplier. To be correctly rendered the invoice must reference a valid and correct purchase order number.

**8.5** All amounts payable by the Customer under the Contract are exclusive of amounts in respect of valued added tax chargeable from time to time (**VAT**). Where any taxable supply for VAT purposes is made under the Contract by the Supplier to the Customer, the Customer shall, on receipt of a valid VAT invoice from the Supplier, pay to the Supplier such additional amounts in respect of VAT as are chargeable on the supply of the Goods and/or Services at the same time as payment is due for the supply of the Goods and/or Services.

**8.6** If the Customer fails to make a payment due to the Supplier under the Contract by the due date, then the Customer shall pay interest on the overdue sum from the due date until payment of the overdue sum, whether before or after judgment. Interest under this [Clause 8.6](#) will accrue each day at 2% a year above the Bank of England's base rate from time to time.

**8.7** The Supplier shall maintain complete and accurate records of the time spent and materials used by the Supplier in providing the Services, and the Supplier shall allow the

Customer to inspect such records at all reasonable times on request.

**8.8** The Customer may at any time, without notice to the Supplier, set off any liability of the Supplier to the Customer against any liability of the Customer to the Supplier, whether either liability is present or future, liquidated or unliquidated, and whether or not either liability arises under the Contract.

## **9. INTELLECTUAL PROPERTY RIGHTS**

**9.1** All Intellectual Property Rights in the Deliverables shall be owned by the Customer.

**9.2** The Supplier grants to the Customer, or shall procure the direct grant to the Customer of, a fully paid-up, worldwide, non-exclusive, royalty-free perpetual and irrevocable licence under its Intellectual Property Rights (to the extent any such licence is required) to copy and use and modify the Deliverables (excluding Customer Materials) for the purpose of receiving and using the Services and the Deliverables for the purposes for which they were intended.

**9.4** The Customer grants the Supplier a fully paid-up, non-exclusive, royalty-free non-transferable licence to copy and modify any materials provided by the Customer to the Supplier for the term of the Contract for the purpose of providing the Services to the Customer.

**9.5** All Customer Materials are the exclusive property of the Customer.

## **10. INDEMNITY**

**10.1** The Supplier shall indemnify the Customer against all liabilities, costs, expenses, damages and losses (including but not limited to any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal costs (calculated on a full indemnity basis) and all other reasonable professional costs and expenses) suffered or incurred by the Customer arising out of or in connection with:

**(a)** any claim made against the Customer for actual or alleged infringement of a third party's intellectual property rights arising out of, or in connection with, the manufacture, supply or use of the Goods, or receipt, use or supply of the Services (excluding the Customer Materials);

**(b)** any claim made against the Customer by a third party for death, personal injury or damage to property arising out of, or in connection with, defects in the Goods, as delivered, or the Deliverables; and

**(c)** any claim made against the Customer by a third party arising out of or in connection with the supply of the Goods, as delivered, or the Services.

**10.2** This [Clause 10](#) shall survive termination of the Contract.

## **11. INSURANCE**

During the term of the Contract and for a period of 12 month thereafter, the Supplier shall

maintain in force, with a reputable insurance company, professional indemnity insurance, product liability insurance and public liability insurance to cover the liabilities that may arise under or in connection with the Contract, and shall, on the Customer's request, produce both the insurance certificate giving details of cover and the receipt for the current year's premium in respect of each insurance.

## **12. CONFIDENTIALITY**

**12.1** Each party undertakes that it shall not at any time during the Contract and for a period of five years after termination of the Contract, disclose to any person any confidential information concerning the business, affairs, customers, clients or suppliers of the other party, except as permitted by [Clause 12.2](#).

**12.2** Each party may disclose the other party's confidential information:

**(a)** to its employees, officers, representatives, subcontractors or advisers who need to know such information for the purposes of carrying out the party's obligations under the Contract. Each party shall ensure that its employees, officers, representatives, subcontractors or advisers to whom it discloses the other party's confidential information must comply with this [Clause 12](#); and

**(b)** as may be required by law, a court of competent jurisdiction or any governmental or regulatory authority.

**12.3** Neither party shall use the other party's confidential information for any purpose other than to perform its obligations under the Contract.

## **13. TERM AND TERMINATION**

**13.1** The term of this Contract shall be as set out in the Goods Specification or Services Specification as applicable. If no term is set out it shall be a contract of indefinite duration.

**13.2** Without affecting any other right or remedy available to it, either may terminate the Contract for convenience by giving the other party Supplier at least 90 days' written notice. Any initial period during which the Contract may not be terminated shall be set out in the Services Specification.

**13.3** Without affecting any other right or remedy available to it, either party may terminate the Contract with immediate effect by giving written notice to the other party if:

**(a)** the other party commits a material breach of any term of the Contract which breach is irremediable or (if such breach is remediable) fails to remedy that breach within a period of seven days after being notified in writing to do so;

**(b)** the other party takes any step or action in connection with its entering administration, provisional liquidation or any composition or arrangement with its creditors (other than in relation to a solvent restructuring), being wound up (whether voluntarily or by order of the court, unless for the purpose of a solvent restructuring), having a receiver appointed to any of its assets or ceasing to carry on business or, if the step or action is taken in another jurisdiction, in connection with any analogous procedure in the relevant jurisdiction; or

**(c)** the other party suspends, or threatens to suspend, or ceases or threatens to cease to carry on all or a substantial part of its business.

## **14. CONSEQUENCES OF TERMINATION**

**14.1** On termination of the Contract, (i) the Supplier shall immediately deliver to the Customer all Deliverables whether or not then complete, and return all Customer Materials. If the Supplier fails to do so, then the Customer may enter the Supplier's premises and take possession of them. Until they have been returned or delivered, the Supplier shall be solely responsible for their safe keeping and will not use them for any purpose not connected with the Contract; and (ii) the Customer shall remain liable for all payments accruing due in respect of work completed or authorised expenses incurred prior to the date of termination and such payments shall be due and payable in accordance with this Contract.

**14.2** Termination or expiry of the Contract shall not affect the parties' rights and remedies that have accrued as at termination or expiry, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination or expiry.

**14.3** Any provision of the Contract that expressly or by implication is intended to come into or continue in force on or after termination or expiry of the Contract shall remain in full force and effect.

## **15. FORCE MAJEURE**

Neither party shall be in breach of the Contract nor liable for delay in performing, or failure to perform, any of its obligations under it to the extent such delay or failure results from events, circumstances or causes beyond its reasonable control. If the period of delay or non-performance continues for 90 days, the party not affected may terminate this agreement by giving seven days written notice to the affected party.

## **16. GENERAL**

### **16.1 Assignment and other dealings.**

**(b)** The Supplier shall not assign, transfer, mortgage, charge, delegate, declare a trust over or deal in any other manner with any of its rights and obligations under the Contract without the prior written consent of the Customer. Either

**(b)** Either party may subcontract the performance of its obligations under this Contract but

shall be responsible for the acts and omissions of its subcontractor as though they the subcontracting party's own acts and omissions.

### **16.2 Notices.**

**(a)** Any notice or other communication given to a party under or in connection with the Contract shall be in writing and shall be delivered by hand at its registered office (if a company) or its principal place of business (in any other case); or sent by email to the

address specified in the Goods Specification or Services Specification.

**(b)** A notice or other communication shall be deemed to have been received: if delivered by hand, on signature of a delivery receipt; if sent by email, at the time of delivery (as evidenced by a delivery receipt notification) or, if this time falls outside business hours in the place of receipt, when business hours resume. In this [Clause 16.2\(b\)](#), business hours means 9.00am to 5.00pm Monday to Friday on a day that is not a public holiday in the place of receipt.

**(c)** This clause does not apply to the service of any proceedings or other documents in any legal action or, where applicable, any other method of dispute resolution.

**16.3 Severance.** If any provision or part-provision of the Contract is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceability of the rest of the Contract.

**16.4 Waiver.** A waiver of any right or remedy under the Contract or by law is only effective if given in writing and shall not be deemed a waiver of any subsequent right or remedy. A failure or delay by a party to exercise any right or remedy provided under the Contract or by law shall not constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict any further exercise of that or any other right or remedy. No single or partial exercise of any right or remedy provided under the Contract or by law shall prevent or restrict the further exercise of that or any other right or remedy.

**16.5 No partnership or agency.** Nothing in the Contract is intended to, or shall be deemed to, establish any partnership or joint venture between the parties, constitute either party the agent of the other, or authorise either party to make or enter into any commitments for or on behalf of the other party.

**16.6 Entire agreement.** The Contract (including the documents referred to in it) constitutes the entire agreement between the parties and supersedes and extinguishes all previous agreements, promises, assurances, warranties, representations and understandings between them, whether written or oral, relating to its subject matter.

**16.7 Third party rights.** Unless it expressly states otherwise, the Contract does not give rise to any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of the Contract.

**16.8 Variation.** Except as set out in these Conditions, no variation of the Contract, including the introduction of any additional terms and conditions, shall be effective unless it is agreed in writing and signed by the parties or their authorised representatives.

**16.9 Governing law.** The Contract, and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation shall be governed by and construed in accordance with the law of England and Wales.

**16.10 Jurisdiction.** Each party irrevocably agrees that the courts of England and Wales

shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with the Contract or its subject matter or formation.

## **SCHEDULE 1.**

### **1. MANDATORY POLICIES**

The Mandatory Policies are:

- Modern Slavery and Human Trafficking Policy.
- Anti-Bribery and Anti-Corruption Policy.
- Ethics Policy.
- Data and Privacy Policy.